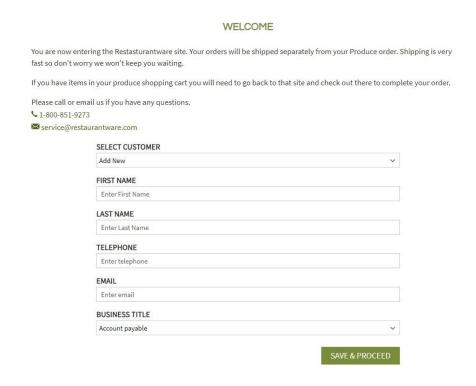
Restaurantware Order Guide

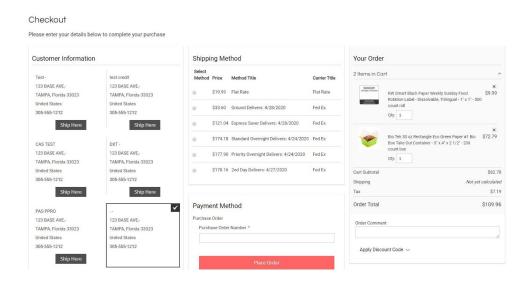


Placing a Restaurantware order is fast and easy. Please follow these steps:

- 1. Log into your distributor's ORDER ENTRY site using your current username and password
- 2. After you are logged in look for the Restaurantware logo and click on it
- 3. You are now in the Restaurantware site and should see the Welcome page.
 - a. On your FIRST login, you will be asked to enter Name, Telephone, Email, and Business Title
 - b. The next time you log in you can simply select your name from the dropdown list



- 4. Now you are ready to order! Enjoy the site and select anything you like. When you are ready to complete the order
 - a. Click the "Go to Checkout" button or
 - b. Click the shopping cart icon in the upper right corner of the site
- 5. On the checkout page PLEASE MAKE SURE YOUR ADDRESS IS CORRECT. If not click the "Add Address" button on the bottom left of the page.
- 6. Select your Shipping Method.
 - a. You have a \$19.99 Flate Rate option so the more you order the more you save
 - b. The delivery date will be the same as the "Ground Delivers" date
- 7. You MUST enter a "Purchase Order" If you do not use PO's you can enter your name
- 8. No payment will be required at checkout



- 9. After your order is placed you will receive an email with your invoice.
 - a. THIS IS THE ONLY INVOICE YOU WILL RECEIVE
 - b. Please make sure to give this to your payable department
 - c. Send payment to the remit address on the invoice. This will be your NORMAL distributor payment address
- 10. Your order will be delivered by Fed Ex in 1 to 4 business days based on the map below.



When will your	FedEx Ground	shipment be s	scheduled for	delivery?
----------------	--------------	---------------	---------------	-----------

	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Day	
If picked up on	Will be delivered by							
Monday	Tue	Wed	Thu	Fri	Mon [®]	Tue®	Wed*	
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed@	Thu ⁻	
Wednesday	Thu	Fri	Mon	Tue	Wed [©]	Thu [@]	Fri*	
Thursday	Fri	Mon	Tue	Wed	Thu [®]	Fri®	Mon"	
Friday	Mon	Tue	Wed	Thu	Fri®	Mon [@]	Tue*	
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue [®]	Wed"	
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed"	

- 11. Thank you for your order! If you need anything please call or email us at:
 - a. 800-851-9273
 - b. service@restaurantware.com